



PROJECT NOTIFICATION

Ref. No.: 22-CL-15-GE-WSP-A-PN2200057-001

Date of Issue	28 May 2022
Project Code	22-CL-15-GE-WSP-A
Title	Workshop on Performance Management Systems and Productivity of the Public Sector
Timing and Duration	24–26 August 2022 (three days)
Hosting Country(ies)	Sri Lanka
Modality	Digital Multicountry
Implementing Organization(s)	National Productivity Secretariat, Sri Lanka and APO Secretariat
Participating Country(ies)	All Member Countries
Overseas Participants	38
Local Participants	12
Qualifications of Participants	Policymakers and government officials, representatives of local government units and government enterprises, staff of public organizations, and academics working on performance management and quality management systems in the public sector
Nomination of Participants	All nominations must be submitted through National Productivity Organizations of member countries
Closing Date for Nominations	3 August 2022

1. Objectives

- a. Examine existing performance management systems and public-sector productivity in APO members.
- b. Explore recent advances in frameworks and tools for performance management systems in the public sector in the postpandemic era.
- c. Formulate strategic plans for promoting advanced performance management systems in the public sector to make it more future ready.

2. Background

Performance management systems are tools to measure, control, and improve operations to achieve strategic goals. In the public sector, they are applied to set standards for improving the performance, productivity, and quality of public service delivery.

Performance management has gained momentum in the public sector as a strategic approach to the management of public resources for efficient, effective performance. A report by the European Public Administration Network (*Public-sector Leadership During the COVID-19 Crisis, 2021*) stated that the public-sector workforce is required to work in new ways and contexts that include using new technology and tools and following new procedures and protocols governing remote work.

This calls for reexamination of existing performance management systems in the public sector. One crucial area is measurement to quantify improvements in behavior, motivation, and processes in an evolving, postpandemic environment. This workshop will explore new frameworks, tools, and recent advances in performance management systems to enhance the quality of the public-sector workforce and formulate strategic plans for promoting their adoption.

3. Scope, Methodology, and Certificate of Attendance

The duration of each day's sessions will be around three hours comprising presentations by experts, group discussions, and other relevant learning methods. The indicative topics of the presentations are:

Day 1:

- Definition and evolution of performance management systems in the public sector
- Linking digital transformation and performance management systems in the public sector

Day 2:

- Performance management systems and productivity in the public sector
- Challenges in performance management systems during and after the pandemic

Day 3:

- Formulating strategic plans for advancing the adoption of performance management systems in the public sector

The detailed program and list of speakers will be provided two weeks prior to the sessions with announcement of the names of the selected participants.

The participants are required to attend all sessions. This full participation is a prerequisite for receiving the APO certificate of attendance.

4. Financial Arrangements

- a. The APO will meet the assignment costs of overseas resource persons and honorarium for up to two local resource persons.
- b. The host country will meet the costs for a virtual site visit(s), either broadcast live or recorded as applicable.

5. Implementation Procedures

Please refer to the implementation procedures for APO digital multicountry projects circulated with this document.

A handwritten signature in dark ink, appearing to read 'Mochtan', with a long, sweeping flourish extending upwards and to the right.

Dr. AKP Mochtan
Secretary-General